



# SRI PADMAVATI MAHILA VISVAVIDYALAYAM

(Women's University) TIRUPATI

## FEEDBACK ANALYSIS & ACTION TAKEN REPORT(2019-2020)

### FEEDBACK FROM STUDENTS

#### A) Number of feedbacks received in 2019-2020 years

Year	Number of Students
2019-2020	895

#### B) Questions Asked:

Q.No.	Question Asked	Abbreviation Used
1	Depth of the course content	COURSE CONTENT
2	Learning skills from Project/ Internship	
3	Relevance of the Syllabus for Employability	
4	Applicability / relevance to real life situations	
5	Learning value (in terms of knowledge, concepts, manual skills)	
6	Relevance of additional source material (Library/Online Resource)	
7	Overall learning experience	
8	Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.)	INFRASTRUCTURE
9	Library Reading Room Facility	
10	Sports Facility	
11	Internet Facility	
12	University Website	
13	Food outlets/ Canteens	
14	Drinking Water Facility	
15	Washroom Facilities	
16	Hostel Facility	ACQUIRED SKILLS BY THE STUDENTS
17	Analytical Ability	
18	Problem Solving Ability	
19	Communication Skills	
20	IT Skills	
21	Leadership	
22	Time Management	
23	Team Work/ Collaboration Skills	

24	Critical Thinking	
25	Entrepreneurial / Job Skills	
26	Innovation ecosystem	

**C) Analysis of feedback received from students (year wise from 2019-20)**

Year		2019-20			
Rating on/ Rating		Excellent (4)	Good (3)	Satisfactory (2)	Unsatisfactory (1)
Course Content (Depth of the course content) (Q.No.1)	Count	371	488	34	2
	%	41.45%	54.53%	3.80%	0.22%
Course Content (Learning skills from Project/ Internship) (Q.No.2)	Count	314	484	56	41
	%	35.08%	54.08%	6.26%	4.58%
Course Content (Relevance of the Syllabus for Employability) (Q.No.3)	Count	295	543	55	2
	%	32.96%	60.67%	6.15%	0.22%
Course Content (Applicability / relevance to real life situations) (Q.No.4)	Count	280	543	61	11
	%	31.28%	60.67%	6.82%	1.23%
Course Content (Learning value (in terms of knowledge, concepts, manual skills) (Q.No.5)	Count	356	483	52	4
	%	39.78%	53.97%	5.81%	0.45%
Course Content (Relevance of additional source material (Library/Online Resource)) (Q.No.6)	Count	334	470	73	18
	%	37.32%	52.51%	8.16%	2.01%
Course Content (Overall learning experience) (Q.No.7)	Count	372	481	38	4
	%	41.56%	53.74%	4.25%	0.45%
Infrastructure (Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.) (Q.No.8)	Count	220	534	102	39
	%	24.58%	59.66%	11.40%	4.36%
Infrastructure (Library Reading Room Facility) (Q.No.9)	Count	351	462	68	14
	%	39.22%	51.62%	7.60%	1.56%
Infrastructure (Sports Facility) (Q.No.10)	Count	320	481	75	19
	%	35.75%	53.74%	8.38%	2.12%

Infrastructure (Internet Facility) (Q.No.11)	<b>Count</b>	212	452	161	70
	<b>%</b>	<b>23.69%</b>	<b>50.50%</b>	<b>17.99%</b>	<b>7.82%</b>
Infrastructure (University Website) (Q.No.12)	<b>Count</b>	281	523	68	23
	<b>%</b>	<b>31.40%</b>	<b>58.44%</b>	<b>7.60%</b>	<b>2.57%</b>
Infrastructure (Food outlets/ Canteens) (Q.No.13)	<b>Count</b>	154	498	175	68
	<b>%</b>	<b>17.21%</b>	<b>55.64%</b>	<b>19.55%</b>	<b>7.60%</b>
Infrastructure (Drinking Water Facility) (Q.No.14)	<b>Count</b>	233	465	114	83
	<b>%</b>	<b>26.03%</b>	<b>51.96%</b>	<b>12.74%</b>	<b>9.27%</b>
Infrastructure (Washroom Facilities) (Q.No.15)	<b>Count</b>	176	510	151	58
	<b>%</b>	<b>19.66%</b>	<b>56.98%</b>	<b>16.87%</b>	<b>6.48%</b>
Infrastructure (Hostel Facility) (Q.No.16)	<b>Count</b>	182	517	153	43
	<b>%</b>	<b>20.34%</b>	<b>57.77%</b>	<b>17.09%</b>	<b>4.80%</b>
Acquired Skills by the Students (Analytical Ability) (Q.No.17)	<b>Count</b>	198	582	105	10
	<b>%</b>	<b>22.12%</b>	<b>65.03%</b>	<b>11.73%</b>	<b>1.12%</b>
Acquired Skills by the Students (Problem Solving Ability) (Q.No.18)	<b>Count</b>	246	547	93	9
	<b>%</b>	<b>27.49%</b>	<b>61.12%</b>	<b>10.39%</b>	<b>1.01%</b>
Acquired Skills by the Students (Communication Skills) (Q.No.19)	<b>Count</b>	296	530	60	9
	<b>%</b>	<b>33.07%</b>	<b>59.22%</b>	<b>6.70%</b>	<b>1.01%</b>
Acquired Skills by the Students (IT Skills) (Q.No.20)	<b>Count</b>	179	559	134	23
	<b>%</b>	<b>20.00%</b>	<b>62.46%</b>	<b>14.97%</b>	<b>2.57%</b>
Acquired Skills by the Students (Leadership) (Q.No.21)	<b>Count</b>	279	520	80	16
	<b>%</b>	<b>31.17%</b>	<b>58.10%</b>	<b>8.94%</b>	<b>1.79%</b>
Acquired Skills by the Students (Time Management) (Q.No.22)	<b>Count</b>	321	514	48	12
	<b>%</b>	<b>35.87%</b>	<b>57.43%</b>	<b>5.36%</b>	<b>1.34%</b>
Acquired Skills by the Students (Team Work/ Collaboration Skills) (Q.No.23)	<b>Count</b>	315	506	56	18
	<b>%</b>	<b>35.20%</b>	<b>56.54%</b>	<b>6.26%</b>	<b>2.01%</b>
Acquired Skills by the Students (Critical Thinking) (Q.No.24)	<b>Count</b>	222	571	81	21
	<b>%</b>	<b>24.80%</b>	<b>63.80%</b>	<b>9.05%</b>	<b>2.35%</b>

Acquired Skills by the Students (Entrepreneurial / Job Skills) (Q.No.25)	Count	208	555	102	30
	%	23.24%	62.01%	11.40%	3.35%
Acquired Skills by the Students (Innovation ecosystem) (Q.No.26)	Count	235	545	87	28
	%	26.26%	60.89%	9.72%	3.13%

**ACTION TAKEN REPORT ON FEEDBACK BY STUDENTS (2019-2020)**

OBSERVATION	ACTION TAKEN
9.27% students not satisfied with drinking water facility	All the department Heads are instructed to find out any shortage related to drinking water availability and necessary measures will be taken.
7.82% students not satisfied with Internet facility.	Coordinator command control and coordinator networking are instructed to improve the internet facility in the campus.
7.60% students not satisfied with food outlets/canteen facility.	Two food outlets despite mess facility in all the hostels are available. Canteen management instructed to maintain healthy food as per the convenient timings of the students.
6.48% students not satisfied with washroom facility.	All the department Heads instructed to list out the repairs/shortages related to washroom facilities and the same to be communicated to Engineering section for further action.
4.80% students not satisfied with hostel facility.	Construction of two new hostel blocks in the campus is in progress to overcome shortage of accommodation. Feedback Informed the administrators about hostel facility.
4.58% students not satisfied with Learning skills from project/internship.	All the department Heads/BOS chairpersons instructed to look into the project/internship guidelines and to monitor/analyse the project reviews strictly.

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IQAC Deputy Director

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IQAC Director  
**DIRECTOR**

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